

RAINFOREST RN LEGAL NOTICES & POLICIES

Privacy Notice (Last updated on June 11, 2025)

This privacy notice for Rainforest RN, LLC describes how and why we might access, collect, store, use and/or share your personal information when you use our services, including when you:

- visit our website at rainforestrn.com or any website that links to this website
- use in-home nursing services, including foot care, medical pedicures, manicures, wound care, vital signs monitoring, health history-taking, medication assistance and other ancillary nursing services
- participate in sales, marketing or events

Please reach out to cynthia.hilton@rainforestrn with any questions about our privacy policy. If you do not agree with our privacy policy, please do not use our services.

Summary of Privacy Notice Key Points

When you visit our website or use our services, we may process personal information depending on how you interact with us, the services you use, and your choices.

Some information may be considered sensitive such as race, ethnicity or sexual orientation depending on jurisdiction. We do not process sensitive information. Rainforest RN only collects health information as it relates to your care. This information is not shared and is stored in a secure electronic health record. Information regarding clients may only be shared with other health care professionals and only if a release of information has been signed by the client.

We do not collect information from third parties.

We process your information to provide, improve and administer our services, communicate with you, to comply with security fraud prevention laws. We process your information when we have a legal reason to do so, and may process your information for other reasons with your consent.

In spite of cyber security measures established through our website and electronic health record, no electronic platform is ever entirely secure and we cannot guarantee your personal information will not be accessed via hackers, cyber criminals, or other unauthorized third parties who may be able to access your personal information.

Depending on your location, you may have the right to file a data subject access request. We will comply with your request according to the laws in our jurisdiction.

What Information is Collected?

Our website, rainforestrn.com, collects information that you voluntarily provide, such as name, phone number, email, and mailing address. We do not collect or process sensitive information.

Our website, hosted through a third party platform, may also collect usage data such as your IP address, location, device information, browser type, and data usage on our platform. This information is collected for the purposes of data analytics to improve the performance of the website.

The information collected in home visits is stored in a secure electronic health record. When you consent to services, you are consenting to have this information collected and stored in the secure electronic health record.

The information gathered from rainforestrn.com may be shared with data analytics teams, website hosting services, and performance monitoring teams. These individuals commit to protecting your information and use it only for the purposes of improving website performance. Your information may be shared in the event of a business transfer.

Our website, rainforestrn.com may use cookies and other tracking modes to gather data analytics information, and third parties we engage with to provide data analytics and web hosting may also use cookies and other tracking modes on our website.

Your information is kept for 2 years or when you are no longer a client of our service.

We do not collect information from minors, unless an authorized adult has consented to services for a minor through rainforestrn.com.

You have the right to request that your personal information be removed from our website database. Our website hosting service uses built-in cookies. To prevent cookie tracking, you may access features in your web browser that will allow you to decline cookies. For more information you may reach out at cynthia.hilton@rainforestrn.com.

Terms of Use (Last updated June 11, 2025)

We are Rainforest RN, LLC and can be reached at rainforestrn.com, PO BOX 240065, Douglas, Alaska 99824, 863-862-4995.

By accessing our services you are agreeing to a legally binding agreement that you have read and understood all of our Legal Notices and Policies. If you do not agree with our policies, you are prohibited from using our services and must cease use of our services immediately.

We reserve the right to make changes to these Legal Notices, and it is your obligation to check our site for updates to these notices.

Our Services

The information provided on our website is not intended for distribution. Individuals accessing our information from other jurisdictions are doing so as independent operators according to

the laws of their own jurisdiction.

The information, content, trademarks, and design associated with this website are the intellectual property of Rainforest RN and are intended for your use only as it extends to you in the capacity of a client of the services.

Subject to your compliance with the Legal Terms, the following activities are prohibited under law:

Copy, reproduce, aggregate, republish, upload, post, publicly display, encode, translate, transmit, distribute, sell, license, or otherwise exploit the content, services or marks contained at our website rainforestrn.com. Violation of these terms will result in the immediate termination of your services.

Rainforest RN, LLC reserves the right to modify these Terms of Use at any time and it is your responsibility to check for updates and changes.

These Terms of Use are governed by the laws of the United States of America. If you wish to file a dispute regarding Terms of Use, you must agree to a 30 day arbitration period prior to any legal action. Arbitration and legal action will be conducted in English and according to the laws in the State of Alaska.

Electronic Use Agreement

By volunteering your contact information you consent to receive electronic and postal mail deliveries from Rainforest RN. If you wish to opt out of these communications, please reach out with a request to cynthia.hilton@rainforestrn.com.

Indemnification

By using our services and website you are agreeing that Rainforest RN, LLC has no legal liability to you and you further agree not to indemnify our company and services. Any legal proceedings due to a breach of contract on your part will be at your own expense.

Disclaimer

The information provided on our website at rainforestrn.com is presented for general purpose only and we offer no warranty of any kind regarding the accuracy or validity of the information presented. Under no circumstances do we offer any liability for loss, damage or injury incurred by your use of the information on the site. By using our site, you agree to our terms and are operating at your own risk.

Contact Information:

Cynthia Hilton: cynthia.hilton@rainforestrn.com/863-862-4995

PO Box 240065, Douglas, Alaska 99824

